

IN THE CLAIMS:

Please AMEND claims 32, 33, 38, 39, 43, 44, 48 and 49, and ADD claims 53 and 54, as follows:

1-31. (Cancelled)

32. (Currently Amended) A printing system comprising:

a printer apparatus including output means for performing a printing operation based on printing data transmitted via a communication line and notice means for sending to an said information processing apparatus a notice showing a status of said printer printing apparatus; and

an information processing apparatus including a display unit, a memory, identification means for identifying the notice sent by said notice means, and control means for 1) when the notice is identified as a first type of notice, controlling the display unit to perform a display based on information corresponding to the first type of notice, which is stored in the memory in advance, and 2) when the notice is identified as a second type of notice for which corresponding countermeasure information is not stored locally, controlling the display unit to perform a request display for prompting an operator to instruct whether or not to connect to a first URL to obtain the countermeasure information corresponding to the second type of notice, wherein said information processing apparatus is connected to the internet when the connection to the first URL is instructed, and wherein a display based on the

countermeasure information which is obtained via the internet based on the first URL is displayed on the display unit of said information processing apparatus.

33. (Currently Amended) The system according to claim 32, wherein, when the notice is identified as a third type of notice for which corresponding countermeasure information is not stored locally, the control means controls the display unit to display a request display for prompting the operator to instruct whether or not to connect to a second URL via the internet that is different from the first URL and is to obtain countermeasure information corresponding to the third type of notice.

34. (Previously Presented) The system according to claim 32, wherein the first type of notice corresponds to a problem that can be eliminated by a simple operation performed by an operator.

35. (Previously Presented) The system according to claim 32, wherein the second type of notice corresponds to a problem that necessitates maintenance by a serviceman.

36. (Previously Presented) The system according to claim 33, wherein the third type of notice corresponds to a problem that can be eliminated by an operator's endeavor without requiring assistance of a serviceman.

37. (Previously Presented) The system according to claim 32, wherein said printer apparatus comprises an inkjet printer.

38. (Currently Amended) An information processing apparatus communicating with a printer apparatus, said information processing apparatus comprising:

- a display unit;
- a memory;
- receiving means for receiving a notice showing a status of the printer printing apparatus;
- identification means for identifying the notice; and
- control means for 1) when the notice is identified as a first type of notice, controlling said display unit to perform a display based on information corresponding to the first type of notice, which is stored in said memory in advance, and 2) when the notice is identified as a second type of notice for which corresponding countermeasure information is not stored locally, controlling said display unit to perform a request display for prompting an operator to instruct whether or not to connect to a first URL to obtain the countermeasure information corresponding to the second type of notice,

wherein said information processing apparatus is connected to the internet when the connection to the first URL is instructed, and wherein a display based on the countermeasure information which is obtained via the internet based on the first URL is displayed on said display unit of said information processing apparatus.

39. (Currently Amended) The apparatus according to claim 38, wherein, when the notice is identified as a third type of notice for which corresponding countermeasure information is not stored locally, said control means controls said display unit to display a request display for prompting the operator to instruct whether or not to connect to a second URL via the internet, which is different from the first URL, and is to obtain the countermeasure information corresponding to the third type of notice.

40. (Previously Presented) The apparatus according to claim 38, wherein the first type of notice corresponds to a problem that can be eliminated by a simple operation performed by an operator.

41. (Previously Presented) The apparatus according to claim 38, wherein the second type of notice corresponds to a problem that necessitates maintenance by a serviceman.

42. (Previously Presented) The apparatus according to claim 39, wherein the third type of notice corresponds to a problem that can be eliminated by an operator's endeavor without requiring assistance of a serviceman.

43. (Currently Amended) An information processing method in an information processing apparatus having a display unit and a memory and communicating with a printer apparatus, said method comprising the steps of:

receiving a notice showing a status of the printer printing apparatus;

identifying the notice; and

controlling 1) when the notice is identified as a first type of notice, the display unit to perform a display based on information corresponding to the first type of notice which is stored in said memory in advance, and 2) when the notice is identified as a second type of notice for which corresponding countermeasure information is not stored locally, the display unit to perform a request display for prompting an operator to instruct whether or not to connect to a first URL to obtain the countermeasure information corresponding to the second type of notice, wherein the information processing apparatus is connected to the internet when the connection to the first URL is instructed, and wherein a display based on the countermeasure information which is obtained via the internet based on the first URL is displayed on the display unit of the information processing apparatus.

44. (Currently Amended) The method according to claim 43, wherein, when the notice is identified as a third type of notice for which corresponding countermeasure information is not stored locally, in the controlling step, the display unit is controlled to display a request display for prompting the operator to instruct whether or not to connect to a second URL via the internet which is different from the first URL and is to obtain countermeasure information corresponding to the third type of notice.

45. (Previously Presented) The method according to claim 43, wherein the first type of notice corresponds to a problem that can be eliminated by a simple operation performed by an operator.

46. (Previously Presented) The method according to claim 43, wherein the second type of notice corresponds to a problem that necessitates maintenance by a serviceman.

47. (Previously Presented) The method according to claim 44, wherein the third type of notice corresponds to a problem that can be eliminated by an operator's endeavor without requiring assistance of a serviceman.

48. (Currently Amended) A computer program product for an information processing apparatus having a display unit and a memory and communicating with a printer apparatus, said computer program product comprising:

code to receive a notice showing a status of the printer printing apparatus;

code to identify the notice; and

code to control 1) when the notice is identified as a first type of notice, the display unit to perform a display based on information corresponding to the first type of notice which is stored in the memory in advance, and 2) when the notice is identified as a second type of notice for which corresponding countermeasure information is not stored locally, the display unit to perform a request display for prompting an operator to instruct whether or not to connect to a first URL to obtain a the countermeasure information corresponding to the second type of notice,

wherein the information processing apparatus is connected to the internet when the connection to the first URL is instructed and wherein a display based on the countermeasure

information which is obtained via the internet based on the first URL is displayed on the display unit of the information processing apparatus.

49. (Currently Amended) The computer program product according to claim 48, wherein, when the notice is identified as a third type of notice for which corresponding countermeasure information is not stored locally, the display unit is controlled to display a request display for prompting the operator to instruct whether or not to connect to a second URL via the internet which is different from the first URL and is to obtain the countermeasure information corresponding to the third type of notice.

50. (Previously Presented) The computer program product according to claim 48, wherein the first type of notice corresponds to a problem that can be eliminated by a simple operation performed by an operator.

51. (Previously Presented) The computer program product according to claim 48, wherein the second type of notice corresponds to a problem that necessitates maintenance by a serviceman.

52. (Previously Presented) The computer program product according to claim 49, wherein the third type of notice shows a case where a problem can be eliminated by an operator's endeavor without requiring assistance of a serviceman.

53. (New) The printing system according to claim 32, wherein said identification means includes a classification table showing whether the notice is the first type or other types.

54. (New) The printing system according to claim 32, wherein the display in said information processing apparatus and the instruction by the operator is processed by a printer driver installed in said information processing apparatus.